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## Technical Service Bulletin

*Release Date: 1/2/20*

### **PART NUMBERS:**

Any 2015 Cadillac Escalade part that requires calibration

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### **PURPOSE OF BULLETIN:**

As a result of recent requests to provide the OEM statement regarding calibrations on 2015 Cadillac Escalades, we have published the document ID number that corresponds to the GM service bulletin below. It specifies that some technicians may see a Lane Departure Warning inoperative message displayed on the dash. This is caused by a factory offset in the alignment parameters that are retained in the camera's memory. The tool may indicate that the learn has failed and the camera is not calibrated. This message is also displayed on the Opti-Aim™ tool before initiating the calibration. It is important to note that this is NOT a fault of the windshield or the Opti-Aim tool.

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### **SOLUTION:**

- Attempt to re-calibrate the front camera module.
- Per GM Service Information Document ID: 4002725 If the front camera module does not recalibrate after 30 minutes the original camera will not recalibrate, and it will need to be replaced.

*For more information, please call Opti-Aim™ Support at 844-OPTI-AIM (844-678-4246)*