



The solution for next generation auto glass innovators

Technical Service Bulletin

Release Date: 09/25/2018

PURPOSE OF BULLETIN:

To inform customers of the potential for cameras to overheat

In certain scenarios, a camera may overheat which could cause calibration failure and/or damage to the camera system. This could happen in extreme weather conditions or when calibration is attempted multiple times in a row, among other things.

SOLUTION:

Consider the temperature when calibrating in hotter locations (i.e. Arizona, southern California, etc.).

When attempting calibration multiple times in a row on a single vehicle, feel the camera after every 2-3 attempts. If warm to the touch, pause and allow camera to cool off 10-15 minutes before attempting the process again.

Always perform DTC analysis before windshield replacement to check for any existing camera codes, especially in hotter locations where a camera could've been affected by the heat prior to entering your shop.

For more information, please call Opti-Aim™ support at 844-OPTI-AIM (844-678-4246)